



Annex 1

MISSION

To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment

*Surrey Fire and Rescue
Local Committee Report
April 2014 – March 2015*

*Completed by
Assistant Group Commander Goodsell
Borough Commander
Reigate and Banstead Borough*

KEY ISSUE

- 1.1 This report outlines the major strands of activity being undertaken within Reigate and Banstead borough by the Surrey Fire and Rescue Service (SFRS) teams based at Reigate, Horley and Banstead Fire Stations

SUMMARY

- 1.2 The report contains information on the various activities undertaken by the borough team to reduce the risk from fire, water and road traffic incidents to the residents of Reigate and Banstead Borough, including direct contact, public education programmes and campaigns.

OFFICER RECOMMENDATIONS

The Local Committee is asked to:

- 1.3 Recognise the achievements of the borough teams within Reigate and Banstead borough and support their commitment to improve initiatives to reduce risk and make Reigate and Banstead borough safer through the delivery of the Borough/Station Plan.
- 1.4 Note the targets and initiatives set within the Reigate and Banstead Borough Plan for 2014/15 and support the Fire and Rescue Service in the delivery of this plan.
- 1.5 Support the achievements of all personnel at Surrey Fire and Rescue Service.

STATISTICS

Within Service/Borough Target		
Close to Service/Borough Target		
Above Service/Borough Target - Action Required		
Key Performance Indicators for 2014/15	2014/2015	2013/2014
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target: < 24%	Service Target: < 38%
	19%	14%
No of fatalities due to primary fires	Service Target: 7	Service Target: 7
	0	0
No of injuries arising from accidental dwelling fires	Borough Target: 6	Service Target: 44
	6	9
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target: 220	Borough Target: 225
	298	230
No of calls to malicious false alarms attended	Borough Target: 21	Borough Target: 19
	21	17
No of deliberate Primary Fires (excluding vehicles)	Borough Target: 86	Borough Target: 115
	61	86
No of deliberate primary vehicle fires	Borough Target: 8	Borough Target: 24
	8	12
No of calls to fires attended - primary	Borough Target: 188	Borough Target: 195
	110	183
No of calls to fires attended - Accidental fires in dwellings	Borough Target: 77	Borough Target: 77
	65	65
Percentage of accidental dwelling fires confined to room of origin	Borough Target: >91%	Borough Target: >91%
	93%	91%
No of fires in non domestic premises	Borough Target: 40	Borough Target: 35
	45	34
No of HFSVs (Home Fire Safety Visits)	Service Target % at Risk >60%	Service Target % at Risk >60%
Visits to Risk Households	50 (%)	79 (%)
Total Visits	268	265

REPORTING AGAINST TARGETS NOT ACHIEVED

1.6 Automatic Fire Alarms (AFAs)

2014/2015	2013/2014
Borough Target 220	Borough Target 225
Actual 295	Actual 230

- 1.7 Disappointingly this year has seen an increase in AFA's calls and attendances within the borough. This is due to a number of factors. One premises still accounts for around 30% of these calls, 90 out of 295. Our Fire Safety team and operational crews maintain regular contact with those responsible for fire safety at East Surrey Hospital (ESH), working to bring this number down. However ESH is still going through a major refurbishment and despite best efforts and planning this may have contributed to this high number. Another factor is the rise in care packages within the home to allow elderly and vulnerable persons to remain in the community. These are commonly known as Telecare, and provide immediate response for a variety of emergencies. As a result, the Fire Service's attendance at domestic or sheltered accommodation properties has increased. Whilst this has increased the overall figure, it provides assurance to these vulnerable people, with crews often staying in attendance and providing advice.

1.8 Fires in Non Domestic Properties

2014/2015	2013/2014
Borough Target 40	Borough Target 35
Actual 45	Actual 34

- 1.9 There has been a slight increase in fire in non domestic properties. This is attributed to a greater understanding of fire safety awareness in a number of larger non domestic premises within the borough. The staff within these premises therefore call the fire service. These fires were in fact very small, but still met the reporting criteria. The fire safety team within the borough continues to work with these premises.

COMMUNITY FIRE PROTECTION

1.10

	2014/15	2013/14
Prosecutions	1	0
Prohibition Notice – Formal	0	0
Enforcement Notice – Formal	0	0
Deficiencies Notice - Informal	40	59
Licensing Consultations	26	28
Building Regulation Consultations	189	119

COMMUNITY FIRE PREVENTION

1.11 We will undertake intelligence-based Home Fire Safety Visits (HFSV), in the areas most in need of this service, using the provided data and local knowledge to target this work. Currently a target of 60% is expected for our crews to reach vulnerable people and the most at risk from fire in our communities. SFRS will work closely with Adult and Social Care teams to ensure the following are targeted.

- Adults over the age of 65 (worse at 75)
- Individuals who live alone
- Individuals with Mental Health illnesses, including Dementia & Memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either Alcohol or Drug dependant
- Individuals who smoke (the above will be compounded if coupled with smoking)

1.12

2014/2015	2013/2014
Service Target % at Risk >60%	Service Target % at Risk >60%
Actual 50 (%)	Actual 79 (%)

Whilst in this reporting year the number of HFSV's has remained the same, our target of visiting Risk Households (see above guidance) has dropped. Reigate and Banstead crews will look to identify and visit households most at risk, to reduce the number and severity of fires that may occur. Each station in the borough will be running a local targeted campaign during the last two quarters of this current year, working with our partner agencies and our own volunteers.

SAFEGUARDING REFERRALS

1.13 The Service works in collaboration with Social Services to ensure vulnerable adults/children are identified and a care action plan is formulated.

2014/2015	2013/2014
Totals	Totals
35	48

VOLUNTEERS SERVICE

1.14 If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link to them which gives you all the information you need to know about being a Surrey Fire Volunteer : (www.surreyfirevolunteer.org).

SFVS assisted with the following in Reigate and Banstead:

- Letter drop to 400 homes on the Court Lodge Estate Horley, to advise Home Fire Safety.
- Carried out 40 HFSV's on Reigate Fire Station ground and 32 on Horley Fire Station ground.

COMMUNITY ENGAGEMENT

1.15 Education

The Service's education team currently attends Special Educational Needs schools to deliver fire safety advice.

Number of Schools	Number of Pupils
3	98

1.16 Junior Citizens

Number of Days	Number of Pupils
0	0

Currently not resourced in Reigate and Banstead.

1.17 Firewise Scheme

The Service has a successful referral scheme aimed at young people, who have shown an interest in fire setting.

Reigate and Banstead Borough	
Number of Referrals	10

1.18 Youth Engagement Scheme

Reigate and Banstead Borough	
Total Number of Referrals	9
Total Number Offered Taster Session	9
Total Number Started	4
Total Number Graduated	3

1.19 Safe Drive Stay Alive

The main aim of the Service has always been to reduce the injuries and deaths of young people aged 16-25. This is achieved through various activities, mainly Safe Drive Stay Alive.

Reigate and Banstead Borough	
Number of Pupils	585

WHAT HAPPENS NEXT

1.20 Members asked to:

- support the Borough Plan for 2015/6
- recognise good performance by Service personnel in 2014/2015

LEAD OFFICER: Paul Otway, Group Commander

TELEPHONE NUMBER: 01737 242444

E-MAIL: Paul.otway@surreycc.gov.uk

CONTACT OFFICER: AGC Steve Goodsell

TELEPHONE NUMBER: 01737 242444

E-MAIL: steve.goodsell@surreycc.gov.uk

BACKGROUND PAPERS: Reigate and Banstead Plan 2014/2015
SFRS Public Safety Plan.
Web: www.surrey-fire.gov.uk

File Ref: Borough Report April 2014/15	Owner: AGC Steve Goodsell
Date of Issue: 08/08/2015	Version Number: 1
Consulted: Yes	

This page is intentionally left blank